

Hello. We are ACE

The Assertive Contact & Engagement service is part of Bristol Mental Health. If you are:

- Not receiving any help from a mental health service
- Finding it difficult to make contact with mental health services
- Finding that there are barriers to getting mental health services
- Feeling excluded

ACE may be able to help. We offer:

- A flexible outreach approach, wherever you need it
- Support to engage with mental health services via the NHS or in the community
- Open access support at a variety of locations
- Psychological therapy if you can't find what you need
- Somali, South Asian & Arabic speaking workers
- Advice and training to community groups and agencies

Getting you the help you need - connecting you to services

Find us: Stokes Croft Barton Hill Knowle West

See over the page for details

0117 239 8969 (Mon-Fri, 8am-8pm) **F** Email: awp.bmhace@nhs.net

Bristol Mental Health assertive contact & engagement



Bristol Mental Health engagement

ACE Hubs

- A Central & North: Compass Centre, 1 Jamaica Street, Bristol BS2 8JP
- B East: Barton Hill Settlement, 43 Ducie Road, Barton Hill, Bristol BS5 0AX
- C South: Filwood Community Centre, Barnstable Road, Knowle West, Bristol BS4 1JP

Knowle West

St Paul's

Bristol

Redcliffe

1 20

St Phillips

Temple Meads

Lawrence Hill

Barton Hill

Arnos Vale

ACE offers

- Outreach and engagement work: meeting you where you are, to help support you into mental health services; making access smoother, less fearful and on your terms.
- Open access/recovery groups: we provide a variety of groups to help you in your recovery to make changes and find new ways of coping.
- Psychological therapy: our therapists offer 1:1 therapy tailored to you and your experiences and will help you to reduce your psychological distress and improve your overall personal wellbeing.

About us

ACE is managed in partnership by two charities which already provide related services in Bristol:

St Mungo's Broadway is a charity and housing association which manages emergency, prevention and recovery services for people who are homeless or at risk of homelessness

One25 is a charity which reaches out to women trapped in, or vulnerable to, street sex work, supporting them to break free and build new lives away from violence, poverty and addiction.

ACE is part of **Bristol Mental Health**, an innovative new system created in 2014 following calls from service users, carers and GPs for better mental health services in the city.

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